

Licensing Sub-Committee

Supplementary Agenda

Monday 17 January 2022

6.30 pm

Online - Virtual Meeting

MEMBERSHIP

Administration:	Opposition:
Councillor Fiona Smith (Chair) Councillor Wesley Harcourt	Councillor Dominic Stanton

CONTACT OFFICER:

Charles Francis
Committee Co-ordinator
Governance and Scrutiny
☎: 07776 672945
E-mail: Charles.Francis@lbhf.gov.uk

Public Notice

Members of the press and public are welcome to attend at the YouTube link below:

Speaking at Licensing meetings is restricted to those who have submitted a representation and registered to speak.

THIS MEETING WILL BE HELD REMOTELY It will be streamed via YouTube on:

https://youtu.be/c42Zcxo_dWk

Licensing Sub-Committee Supplementary Agenda

17 January 2022

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Agenda Item 4

From: Christopher Rees-Gay

Sent: 11 January 2022 17:56

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP -

Additional Documents for Hearing

Importance: High

Afternoon Sophia,

Please see attached further documents that we would like to rely on at the hearing.

As such, please find enclosed:

1. A further revised operating schedule with updated conditions in relation to deliveries, take-away drivers and waste collection.
2. Correspondence confirming a meeting took place with the key responsible authorities, prior to the application being submitted.
3. A Taco Bell Brochure. Please note a bottle of alcohol 'Sol' is shown, but this store has not applied for and will not sell alcohol.

Could I please ask that this email and the attached documents be circulated to the committee and to those that submitted representations.

Many thanks,

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited

Taco Bell, 64 Uxbridge Road, London, W12 8LP - Operating Schedule

b) The prevention of crime and disorder

1. The maximum number of persons permitted to be on the premises at any one time (including staff) shall be forty five (45).
2. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers.
3. There shall be prominently and legibly displayed a comprehensive list of charges which shall be illuminated and placed in such a position that it can easily and conveniently be read by persons before entering the premises.
4. Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.
5. CCTV shall be working and recording correctly at all times. All images shall be stored for a minimum of 31 days.
6. Access to the CCTV system shall be provided to Police Officers and licensing offices following a request.
7. A staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times that the premises are open to the public. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.
8. The Premises Licence Holder shall undertake a risk assessment to determine whether or not a SIA licensed door supervisor is required during the hours of 23:00-03:00 and this risk assessment should be available to the licensing authority upon request.
9. The premises shall operate a dispersal policy which shall be available to licensing officers following a request and all door staff shall be trained in its implementation.
10. Town Radio Link shall be in operation in the restaurant during the times that licensable activities are taking place.

11. A Staffsafe™ system with both audio and visual monitoring capability shall be installed and maintained in the premises. This system should be capable of being activated by either fixed or mobile panic buttons.
12. An incident record shall be maintained by the Licence Holder / Manager that details incidents that occur in or in the immediate vicinity of the premises. This shall include refused sales, any incidents of disorder, seizures of drugs or offensive weapons, any faults in the CCTV system, and ejections from the premises as a minimum. This record will be made available to the Police or the Local Authority upon request.
13. The store shall operate a "No Open Alcohol Containers" policy to prevent persons carrying open alcohol into the premises.
14. Signage stating that anti-social behaviour or disorder will not be tolerated shall be displayed at the premises.
15. Public Wi-Fi in the premises shall be switched off between the hours of 23:00-03:00 each day.
16. Background music played inside the premises shall be of a classical genre between the hours of 23:00 and 03:00 every day.
17. A telephone number for the premises, or a responsible member of staff on duty, shall be displayed so that it is visible from the public highway for members of the public to lodge complaints.
18. The Licence Holder shall organise and accommodate meetings to discuss the operation of the premises with residents at least two times per calendar year. The meeting shall be advertised at least 14 days before its due date by letter to residents and residents' associations in the locality as well as to the Licensing Authority.
19. A record of complaints shall be maintained on the premises to record details of any complaints received. The information to be recorded shall include the date and time of complaint and subsequent remedial action undertaken and (where disclosed) the complainant's name and location.

20. The external doors shall be fitted with a self-closing device that is maintained in proper working condition.

c) Public safety

21. Unless the Council decide otherwise, an Electrical Inspection Certificate, Certificates as prescribed in the current edition of the Regulations for Electrical Installations issued by the Institution of Electrical Engineers, for the electrical installation associated with the premises shall be submitted to the Council at least once every five years or such other time specified on the certificate. The certificate shall be signed by a qualified engineer.

22. Flues from kitchens and serveries and over grills and all ventilating shafts shall be maintained in a clean condition.

23. All flues shall terminate in such a position as not to cause a nuisance.

24. A sufficient number of suitable receptacles with properly fitting covers shall be provided to the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until so removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council.

d) The prevention of public nuisance

25. A clear and legible notice shall be prominently displayed on premises:

- (i) requesting customers to leave the premises in an orderly fashion; and
- (ii) drawing customer's attention to the provisions of the litter acts.

26. The licence holder shall ensure that sound emanating from the premises shall not be audible at the boundary of or within any nearby residence.

27. It shall be ensured that the footpath immediately outside the front of the restaurant is kept clear of litter emanating from the premises.

28. No noise from any licensable activities shall be audible within the nearest residential premises.

29. No deliveries to the premises shall take place between the hours of 21:00 and 07:30 the following morning. No deliveries will take place at the rear of the premises, they will only take place at the front of the premises through the main entrance on the Uxbridge Road."

30. No waste collections from the premises shall take place between the hours of 21:00 and 07:30 the following morning.

31. Home delivery take-away drivers will only use push bikes / electric bikes and will collect deliveries from the main entrance on the Uxbridge Road.

e) The protection of children from harm

32. Children's parties shall not be held during the licensed period.

Christopher Rees-Gay

From: Christopher Rees-Gay
Sent: 16 November 2021 08:22
To: 'Pitter Derrick: H&F'; 'Stewart Tom - AW-CU'; 'Perez-Trillo Cristina: H&F'
Cc: 'Boniface Simon: H&F'; 'Pittman Peter: H&F'
Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

CaseNo: 5827
CompName: Woods Whur 2014 Limited

Good Morning Tom, Cristina, Derrick,

Apologies again that I could not attend yesterday.

Tom, Cristina - thank you for your time yesterday and your input, unless you would like to see a draft copy of the application first, I was planning to submit the application and pick up with you during the advertising period, should you have any concerns.

Derrick - I have been told that you unfortunately couldn't make the site meeting yesterday, again unless you would like to see a draft copy of the application first, I was planning to submit the application and pick up with you during the advertising period, should you have any concerns.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

From: Christopher Rees-Gay
Sent: 15 November 2021 08:23
To: 'Pitter Derrick: H&F' <Derrick.Pitter@lbhf.gov.uk>; Pittman Peter: H&F <Peter.Pittman@lbhf.gov.uk>
Cc: 'Boniface Simon: H&F' <Simon.Boniface@lbhf.gov.uk>; Perez-Trillo Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>; Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>
Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Good Morning Tom, Cristina, Derrick,

Unfortunately something has come up and I am unable to attend, however, Grant Roderickson (Taco) will be in attendance with the manager and so the site meeting will still go ahead as planned at 1100hrs.

Apologies again that I cannot be there.

Thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited
5

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

From: Pitter Derrick: H&F [<mailto:Derrick.Pitter@lbhf.gov.uk>]

Sent: 11 November 2021 17:55

To: Christopher Rees-Gay

, Pittman Peter: H&F <Peter.Pittman@lbhf.gov.uk>

Boniface Simon: H&F <Simon.Boniface@lbhf.gov.uk>; Perez-Trillo

Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>; Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>

Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Good Evening

Yes I will be in attendance.

Regards

Derrick Pitter
Environmental Health Officer
Resident Services
London Borough of Hammersmith and Fulham
Tel: 0208 753 6789
www.lbhf.gov.uk

[Noise and nuisance | LBHF - Hammersmith and Fulham](#)www.lbhf.gov.uk › [environment](#) › [noise-and-nuisance](#)

From: Christopher Rees-Gay >

Sent: 11 November 2021 15:50

To: Pittman Peter: H&F <Peter.Pittman@lbhf.gov.uk>; Pitter Derrick: H&F <Derrick.Pitter@lbhf.gov.uk>

Cc: Boniface Simon: H&F <Simon.Boniface@lbhf.gov.uk>; Perez-Trillo

Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>; Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>

Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Afternoon Peter, Derrick,

Peter - thanks for the update.

Derrick - can you please confirm your attendance.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

From: Pittman Peter: H&F [<mailto:Peter.Pittman@lbhf.gov.uk>]

Sent: 11 November 2021 15:47

To: Christopher Rees-Gay

Perez-Trillo Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>;

Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>

Cc: Pitter Derrick: H&F <Derrick.Pitter@lbhf.gov.uk>; Boniface Simon: H&F <Simon.Boniface@lbhf.gov.uk>

Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Hi Chris.

I am not working on that date, I believe it will now be my colleague Derrick Pitter who will be attending. I have cc'd him in to this email.

Kind regards.

Peter

Peter Pittman Noise and Nuisance officer
Residents services
Hammersmith and Fulham council
0208 753 1081
Peter.pittman@lbhf.gov.uk
www.lbhf.gov.uk



We would be grateful if you could spare a few minutes to complete this short [Customer Satisfaction Survey](#) about your recent interaction with our team.

[Covid symptoms? Get tested now. Test and trace - nhs.uk/coronavirus or call 119](#)

From: Christopher Rees-Gay
Sent: 11 November 2021 15:40
To: Perez-Trillo Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>; Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>; Pittman Peter: H&F <Peter.Pittman@lbhf.gov.uk>
Cc:
Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Afternoon Tom, Cristina and Peter,

I am just confirming you are all still available to attend the site visit on Monday 15 November, at 1100hrs.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

From: Christopher Rees-Gay
Sent: 3 November 2021 11:51
To: 'Perez-Trillo Cristina: H&F' <Cristina.Perez-Trillo@lbhf.gov.uk>; Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>; Pittman Peter: H&F <Peter.Pittman@lbhf.gov.uk>
Cc: Environmental Protection: H&F <noise@lbhf.gov.uk>; Licensing HF: H&F <licensing@lbhf.gov.uk>; Cardwell Kris J - AW-CU <Kristen.Cardwell@met.police.uk>
Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Hi Tom, Cristina and Peter,

Thank you for being so understanding. I will move the meeting to 1100hrs on 15 November 2021.

Thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

From: Perez-Trillo Cristina: H&F [<mailto:Cristina.Perez-Trillo@lbhf.gov.uk>]

Sent: 3 November 2021 11:48

To: Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>; Christopher Rees-Gay <

Pittman

<Peter.Pittman@lbhf.gov.uk>

Cc: Environmental Protection: H&F <noise@lbhf.gov.uk>; Licensing HF: H&F <licensing@lbhf.gov.uk>; Cardwell Kris J - AW-CU <Kristen.Cardwell@met.police.uk>;

Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Good Moring Chris,

Also free 15th 11am

Kind regards

Cristina Perez

Licensing Compliance and Enforcement Officer

Licensing

The Environment Department

Hammersmith & Fulham Council

020 8753 5465

079 9055 6181

cristina.perez-trillo@lbhf.gov.uk

www.lbhf.gov.uk



Business Support

We appreciate the impact COVID-19 has had on local businesses, please follow the below link for up to date information on business support and grants during the pandemic: <https://www.lbhf.gov.uk/business/business-support-and-advice>

Additionally, if you sign up to our free business newsletter we can keep you updated with support available: <https://www.lbhf.gov.uk/businessconnects>



We would be grateful if you could spare a few minutes to complete this short [Customer Satisfaction Survey](#) about your recent interaction with our team.

From: Tom.Stewart@met.police.uk <Tom.Stewart@met.police.uk>

Sent: 03 November 2021 10:15

To: ; Perez-Trillo Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>; Pittman Peter: H&F <Peter.Pittman@lbhf.gov.uk>

Cc: Environmental Protection: H&F <noise@lbhf.gov.uk>; Licensing HF: H&F <licensing@lbhf.gov.uk>; Cardwell Kris J - AW-CU <Kristen.Cardwell@met.police.uk>;

Subject: RE: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Hi Chris,

No problem. The 15th November at 11:00 works for me.

Kind Regards

Tom

Pc Tom Stewart | Licensing Officer | Hammersmith and Fulham Borough - Licensing Team
Hammersmith Police Station

Mobile -

Email - Tom.stewart@met.police.uk

Licensing Team mailbox - AWMailbox.Licensing@met.police.uk



From: Christopher Rees-Gay

Sent: 03 November 2021 08:56

To: Stewart Tom - AW-CU <Tom.Stewart@met.police.uk>; Perez-Trillo Cristina: H&F <Cristina.Perez-Trillo@lbhf.gov.uk>; Peter.pittman@lbhf.gov.uk
Cc: Environmental Protection: H&F <noise@lbhf.gov.uk>; Licensing HF: H&F <licensing@lbhf.gov.uk>; Cardwell Kris J - AW-CU <Kristen.Cardwell@met.police.uk>
Subject: Re-Arranging Site Visit - New Premises Licence - Taco Bell, 64 Uxbridge Road, Shepherds Bush, London, W12 8LP

Morning Tom, Cristina and Peter,

Many apologies, I can no longer attend the meeting tomorrow unfortunately. I can only apologise.

Would it please be possible to move this site visit back to 1100hrs on 15 November 2021.

If you could please let me know and I will amend the diary invite.

Many thanks

Chris

Christopher Rees-Gay

Woods Whur 2014 Limited

Woods Whur 2014 Limited, St James House, 28 Park Place, Leeds, LS1 2SP

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TACO BELL™

LIVE LIKE MAS™

WELCOME TO TACO BELL

Taco Bell was founded by Glen Bell and established in 1962 in Downey, California. 56 Years later fans can enjoy our Mexican inspired menu across the globe. Still based out of Irvine, California it is now a subsidiary of Yum! Brands, Inc.

As of 2018, Taco Bell has grown to be the world's largest Mexican Inspired food brand, serving more than 2 billion customers each year, with over 7,500 restaurants across the globe, 26 of which now in the UK.

Continuing success with our franchised business means we want to extend our reach, and grow the Taco Bell UK brand. Our aim is to open 150 more branches throughout the UK by 2022.





LOOK AROUND

STEP INTO THE STORE



We create a unique customer experience, with contemporary spaces that are inviting and Instagram worthy.

- / Open kitchens
- / Innovative technology
- / Flexible seating
- / Locally relevant design

SIMPLE, COMBO DRIVEN MENU STRUCTURE



6 **BIG BELL BOX**
 FAJITA BURRITO, TACO, MEX. SALT, CHURROS, MEX. SALT DRINK

1.29
 1.99
 2.29
 2.99
 3.29
 3.99
 4.29
 4.99
 5.29
 5.99
 6.29
 6.99

10 **MEAL FOR 2**
 QUESADILLA, MEXICAN SALAD, TACO

1.29
 1.99
 2.29
 2.99
 3.29
 3.99
 4.29
 4.99
 5.29
 5.99
 6.29
 6.99

4 **BBQ PORK QUESADILLA**

1.29
 1.99
 2.29
 2.99
 3.29
 3.99
 4.29
 4.99
 5.29
 5.99
 6.29
 6.99

UPGRADE YOUR DRINK TO A FREEZE OR TWISTED FREEZE

FREEZE +50P

TWISTED FREEZE +£1.50

MINI BELL

CHOOSE ONE OF THESE 2

PICK A SIDE

ADD A DRINK

DRINKS & DESSERTS

1 **CRUNCHWRAP SUPREME**
 5.29

2 **GRILLED STUFF BURRITO**
 5.49

3 **VOLCANO BURRITO**
 5.29

4 **FAJITA BURRITO**
 4.99

5 **2 TACOS SUPREME**
 4.89

6 **QUESADILLA**
 5.29

7 **CRISPY CHICKEN BURRITO**
 5.49

SHAREABLES

3 **NACHOS SUPREME**
 3.99

4 **FULLY LOADED FRIES**
 4.49

CRABBERS

1 **CRISPY DOUBLE BEEFEN TACO**
 1.79

2 **CRISPY TOPPED PARS**
 1.79

3 **TACO SUPREME**
 1.79

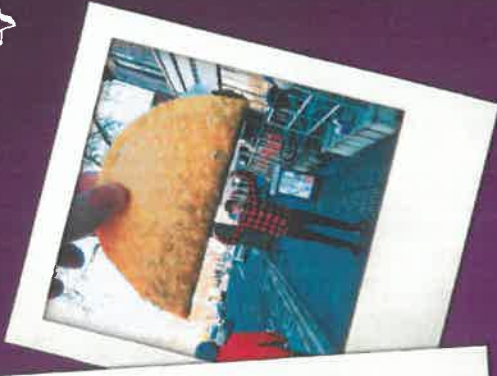
4 **SPICY CHICKEN CHILLER**
 1.99

5 **BEEFY MELT CHILLER**
 1.99



CULT FANBASE

STEP INTO THE BRAND



Whether in our restaurants or through our social media channels, fans continue to support our brand throughout the UK. With a strong brand awareness, and a growing Mexican category, Taco Bell is really coming to life in the UK!

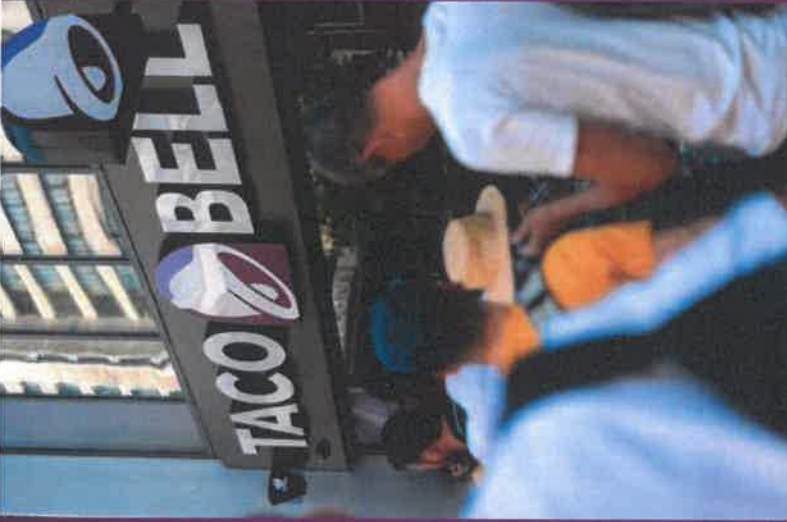
STAY CONNECTED

@TACOBELLUK f   

WWW.TACOBELLUK.CO.UK



HIGH STREET UNITS



STAND ALONE/DRIVE THRU



Additional documents circulated to all interested parties

Please see further responses below

On Wed, 12 Jan 2022 at 12:42, Licensing HF: H&F <licensing@lbhf.gov.uk> wrote:

Dear Sir/Madam,

Licensing Act 2003

Premises Licence Number: 2021/01439/LAPR

Premises name: Taco Bell

Premises address: 64 Uxbridge Road London W12 8LP

Please see below email and attachments from Mr Christopher Rees-Gay who represents Taco Bell. The applicant has amended his operating schedule by adding/amending proposed conditions as follows:

1. Number 29 – delivery time has changed from 07:00-23:00 to 07:30-21:00. He has also added the following: **No deliveries will take place at the rear of the premises, they will only take place at the front of the premises through the main entrance on the Uxbridge Road.**
2. Number 30 – waste collection time has changed from 07:00-23:00 to 07:30-21:00
3. Number 31 – He has added a new condition as follow: **Home delivery take-away drivers will only use push bikes / electric bikes and will collect deliveries from the main entrance on the Uxbridge Road.**

Will you please advise us if the above have addressed your concerns and if so, do you still wish to have your objection heard before the Licensing Sub-Committee?

Kindly send your response to licensing@lbhf.gov.uk

Kind regards,

Sophia Barrett

Licensing Compliance Assistant
The Environment Department
Hammersmith & Fulham Council

From: alexjames teoh

Sent: 13 January 2022 21:52

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP - Additional Documents for Hearing

Hello

No - this does not fully address the issues.

- the late opening hours will create noise / anti social / congestion in Sterne street where it's likely people will park to access the take away
- there is no space for take away delivery drivers in front of the venue. (Already the ones outside McDonald cause congestion. Photo attached taken at an off peak time. Note the pavement is not as wide in front of Taco Bell.

The only acceptable solution would be that the venue is dine in only. Any take away service would generate negative activity as described for either pedestrians along the pavement, residents behind, above and though the whole of Sterne Street.

I am also concerned that the noise generated from extractors though the extended opening hours will disrupt sleep for residents nearby. (Note - local premises are not allowed double glazing as it's a conservation area)

I may not be able to attend the meeting. However James Neill will be representing my views.



From: Isabel Powles

Sent: 13 January 2022 10:48

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP - Additional Documents for Hearing

Importance: High

Dear Sophia

Thanks for your email, I have amended my email slightly to clarify re the sale of alcohol.

Whilst it is helpful to note the deliveries will not go to/from the Sterne Street door, my primary objections to the licensing of the premises had nothing to do with any of the points in your email.

There is already a serious problem with anti-social behaviour in Shepherds Bush Place (the area between Taco Bell and the tube station), partly due to alcohol purchased from the "Welcome" corner shop there. People either gather to drink/sell drugs or use the area to urinate or worse before getting on the tube; as a woman it is intimidating making my way through the groups of aggressive drunk people in the evenings, and as a mother of three small children it is a nightmare trying to navigate the broken glass and excrement in the mornings. Whilst I appreciate that Taco Bell is not proposing to sell alcohol for consumption off-site, it is inevitable that people drinking on site will leave the premises and often remain in the area, and therefore the problem of anti-social behaviour will be exacerbated.

I have also had to divert the walk to school on a number of occasions in the past few years due to police cordons following stabbings in this location (sometimes gang-related and sometimes drunken fights among homeless people); allowing this premises an alcohol licence will likely cause more fights of this nature. Taco Bell offering to play classical music between 11pm and 3am is not going to stop this, or prevent it being used as a location for drug dealing and other anti-social behaviour. I can see no possible advantage for the Shepherds Bush community in allowing this licence application.

I would still like my objection to be heard before the Licensing Sub-Committee.

Kind regards

Isabel Powles

From: James

Sent: 12 January 2022 15:19

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Cc:

Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP - Additional Documents for Hearing

Thankyou for your email. The updated points do not address my concerns. Hence I request that these issues are discussed:

(NB Ward councillors copied in for reference)

1) Many of the customers to Tacobell will be arriving by car and will use Sterne Street / Shepherds Bush Place to access the establishment. (as is evidenced along Caxton Road by users of the takeaway establishments located in that area). The increased traffic along Sterne Street will affect the residential amenity through excess car noise and congregating customers during the opening hours. The opening until 3am will create significant disturbance. It is already noted that this street is an area of concern for safety / congestion / noise pollution, and the likely increased disturbances will not be acceptable. If access to Sterne Street / parking can be restricted to residents only by the future review of traffic in Caxton Village, then this disturbance risk would be reduced significantly.

2) While limiting delivery drivers to using cycles / electric bikes is welcome, could you clarify where these drivers will be parking their bikes whilst collecting deliveries? (Note - the congestion already caused by delivery drivers along the pavement is excessive and creates a threatening environment)

3) The extended opening hours until 3am will likely create additional noise disturbance due to the proposed extractor fans / vents being installed. Restricting the premise licence to 23:00 will reduce any effect to the residential amenity due to noise from these vents/fans.

4) No consideration has been made to ensure that TacoBell is responsible for litter picking in the vicinity. The opening hours will increase litter being left both on Sterne Street (where cars/ taxis will use the area for collections) and across Shepherds Bush Green. As a minimum, there should be hourly litter patrols established throughout any opening times, and especially during any extended opening times.

Many Thanks

James Neill

From: Frederick Powles

Sent: 12 January 2022 13:15

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP - Additional Documents for Hearing

This in no way addresses my objection which did not relate to deliveries on Sterne St - it related to the effect that this additional licensing will have on the level of anti-social behaviour and crime in this area, and its consequences for my family and particularly my young children who already have to witness public urination, drug abuse, drunken behaviour, stabbings, fights and occasionally navigate human excrement on the pavement on the way to their school because of 24hr alcohol licensing that is already permitted in this area.

I absolutely want this objection presented to and heard by the committee.

From: Catherine MacClancy <
Sent: 12 January 2022 12:07
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP -
Additional Documents for Hearing

An error - please correct

*Waste collection should not start until **8am**.

From: Catherine MacClancy
Sent: 12 January 2022 11:17
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP -
Additional Documents for Hearing

What exactly does 'recalling' mean?

I assume Mr Christopher Rees-Gay is aware that loading on the Uxbridge Road at night is not technically agreed by the Council as it is not within their remit?

Waste collection should not start until 8pm.

Council/private contractors for waste collection must agree a maximum size of truck.

You cannot support these huge Veolia trucks that require 10 point turns picking up waste to the rear of Uxbridge Road.

A maximum tonnage should be agreed for Caxton Village.

I have further videos illustrating the chaos caused when these trucks are unable to turn.

Stressful for the drivers of these vehicles, stressful for the community; this issue must be addressed.

Regards
Caz

From: Freddie Coleridge

Sent: 12 January 2022 11:55

To: Licensing HF: H&F <licensing@lbhf.gov.uk>

Subject: Re: PLEASE READ | Taco Bell, 64 Uxbridge Road, Shepherd's Bush, London; W12 8LP - Additional Documents for Hearing

Good morning,

Thank you for your email.

While it is encouraging to see some progress, i need further assurances:

1. There must be a limit to the size of waste collection truck. The area cannot handle large collection vehicles that require multi point turn.
2. Waste collection should stop latest 20:00 to protect residents from noise.

Please confirm why this message has attempted to be recalled.

Thanks,

Freddie

From: Catherine MacClancy
Sent: 13 January 2022 17:45
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: Caz MacClancy has shared a folder with you using Dropbox

Hi,

Here's a link to "LBHF Videos Media" in my Dropbox: with the new videos photos

Following will be photos from my WhatsApp account with the notes made by the resident with regard to the videos / photos - the resident spoke to many of the drivers who loathe having to make deliveries to the rear of the properties on the Uxbridge Road .. not surprisingly

I can see no excuse for your department responding to my request of this morning at 5 pm the night before a 9 am deadline the following morning - reprehensible 🙄

<https://www.dropbox.com/sh/4ao3d42par5kqev/AABWJYooGtH4hWLUjsLFxojsa?dl=0>

Catherine MacClancy

From: Catherine MacClancy
Sent: 13 January 2022 22:52
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: James Neill
Subject: Additional photo to be submitted- confirm receipt prior to 9am 14th Jan 2022

The photo below shows the bicycles that impede pedestrians outside McDonald's.

McDonald's 88-90 Uxbridge Road - the pavement outside their premises is nearly twice the depth of that outside Taco Bell so one can only imagine the chaos it will cause if bicycles are used to service Taco Bell's takeaway.

There is a taxi rank a few yards away from Taco Bell however again the chaos that will ensue if this space is illegally shared between bicycles and black taxis .. I can only imagine .. 🙄

Taco Bell should not be allowed takeaway as there is no available space for bicycles to service this offering



On 13 Jan 2022, at 17:56, Catherine MacClancy [@catherine_macclancy](#) wrote:

Correlate with the Dropbox videos - This illustrates what one residential household has bothered to video in the space of 10 days-she has young children and they lose sleep. As you are probably aware the buildings on Vanderbilt Villas are listed and they cannot have double glazing, the sound of the reversing tracks doing their 20 point turns both during the day and at night is appalling and unacceptable - there should be a limit on the size of delivery vehicles.

The various fast food companies distribution should utilise node systems, a central distribution centre with smaller trucks no larger than a transit van delivering to Caxton village and other residential areas where they use residential streets.

As you can see from her comments the drivers themselves are embarrassed of the chaos they cause in Sterne Street ..



11:08

And here we have JJ Foods delivering to Thai Buffet, approximately twice a week. Reg plate LS20 XAE. He's now bravely attempting 20 point turn.

11:08



Which was awkward as he had to wait for this van to leave (no details, sorry!)

11:10



Although did snap the reg plate: I think it's CV67 PYD

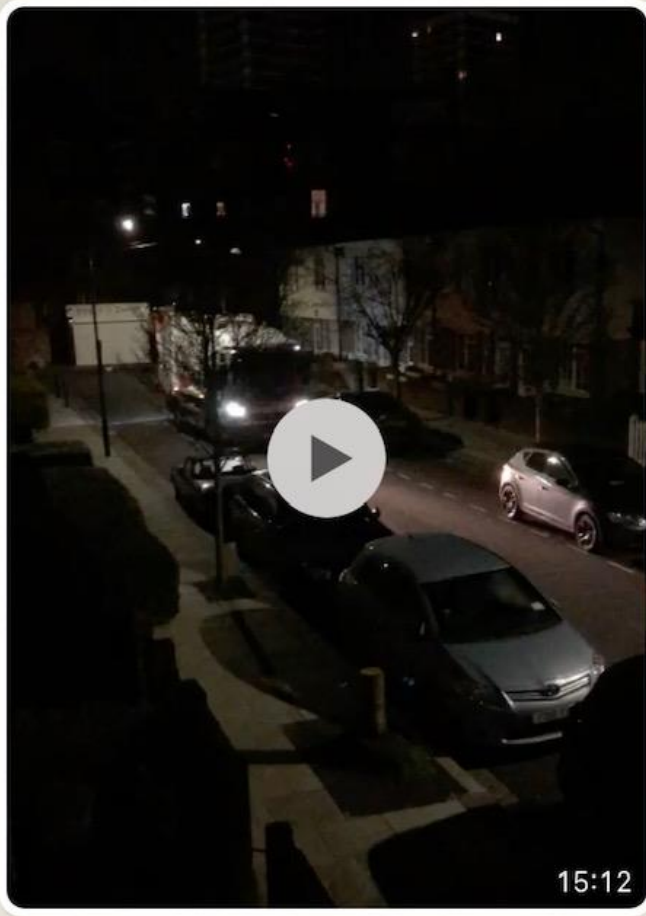
11:12



And these guys are back. Busy day today!

11:27

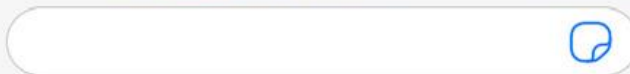
Mon 3 Jan



15:12

Veolia rubbish truck 4:30am Monday 3 Jan 2022.

15:12





Magna Food to deliver to Amigos. He parks at the entrance to Caxton Rd. Twice a week. Reg plate PN65 EZA. Driver seemed relieved when I said we were looking into getting them loading bays, as he said there is nothing for him at the moment

15:15

Charles & Isabelle Irish

📷 Magna Food to deliver to Amigos. He parks at the entrance to Caxton Rd. Twice a week. Reg plate PN65 EZA. Dri...



Monday 3 Jan at about 11am

15:16





Veolia rubbish truck 23:55
Wednesday 12 Jan 2022. These
trucks are very noisy and have
trouble turning (which increases
the noise).

23:58





Asco Foods super lorry delivering to Allen's Bakery. They deliver once a week. Registration plate FN68 VMV

10:26

I spoke to the driver and he would LOVE loading bays on the main road, he says there is nothing useful there right now

10:26

Every driver I've spoken to in this process has been super grateful that this issue is being considered, and felt very apologetic and awkward about having to unload in a quiet residential area. I don't believe there is any opposition from the delivery drivers.

10:28

